

Governor's Office COVID-19 Daily Q & A

March 18, 2020

Senior Citizens

Q: The biggest issue I am seeing is how to identify seniors in need and get them food so they can self-isolate. How do we make sure everyone is covered with meals in an organized way?

A: Local Community Care Units as well as local Area Agencies on Aging continue to provide home delivered meals. If a senior needs assistance making contact with their local Community Care Unit or Area Agency on Aging, please contact the Senior Helpline at 1-800-252-8966.

Q: Can SNAP recipients who are elderly or disabled allow someone to use their card to purchase groceries?

A: A customer can give their Link card and PIN to anyone they trust to purchase groceries for them at any time. No waivers are needed.

Q: Is the Department on Aging able to help all seniors or just those enrolled in one of IDoA's waiver services?

A: The Department on Aging helps ALL seniors not just Community Care Program participants through the many programs we do – especially through the Older Americans Act and our Area Agencies on Aging (AAAs). The only criteria for those programs and services is 60 and older according to the Older Americans Act.

Q: Will the Department of Motor Vehicles give amnesty for the elderly and individuals with health concerns seeking to renew their driver's license?

A: The Secretary of State has issued emergency rules to extend the expiration dates for driver's licenses, identification (ID) cards, vehicle registrations and other transactions and document filings by 30 days. For more information, view the media release here.

<https://www.cyberdriveillinois.com/news/2020/march/200316d1.pdf>