



Village of Villa Park

20 South Ardmore Avenue, Villa Park, Illinois 60181-2696

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ESTABLISHING WATER, SEWER AND GARBAGE SERVICE

APPLICATION FOR WATER, SEWER AND GARBAGE SERVICE

An application is required to be completed for each new owner or tenant of a residence in Villa Park. These applications are available in the Finance Department at the Village Hall located at 20 S. Ardmore Avenue; or online at <http://www.invillapark.com>

This application must be completed and returned to the Finance Department within 30 days along with **ONE FORM OF IDENTIFICATION** one of which must be a government issued photo ID (i.e. Driver's License, State ID, etc.). If application is not made within 30 days of occupancy, the water service will be terminated and a reinstatement fee will need to be paid in order to re-establish service.

SECURITY DEPOSIT

A security deposit is required from the applicant for each home or commercial unit to be serviced with water. If autopay is established and maintained, the deposit will be waived. If autopay is not established or maintained, it is refundable upon request after 4 years of good payment history or will be applied to your final water bill. If the residence or commercial unit to be served is not occupied by the owner, a security deposit will be required from the tenant occupying the premises. The security deposit is \$150.00 for single family homes, or per unit for multiple family dwellings and \$300 for commercial/business properties and will be reflected on the first bill.

BILLING AND PAYMENT

All water, sewer and refuse services are billed monthly and are payable within twenty (20) days. If payment of the full amount of the bill is not made within this period, a service charge of five percent (5%) of the amount still outstanding will be added to the amount due.

Please return the bottom portion of your Village utility bill to ensure it gets posted to the proper account. If you are paying on-line through your bank, you must provide them your correct utility bill account number. Allow extra time for mailing payments and for paying on-line at your bank. The banks do not deposit directly to the Village of Villa Park, instead a check is mailed to us with your account number printed on it.

For convenience, a drive-up box is available in the parking lot on Home Ave. next to the Village Hall for making payments (Please do not put cash payments in the drop box). Payments may be placed in the black box for next day processing. Payments are picked up from the drop box at 8:30a.m. daily.

Any questions about your water, sewer and refuse services can be addressed by contacting the Utility Billing Specialist at (630) 834-8500. For security purposes, you will need to provide your account number, name and service address of the account in order to obtain account information.

ONLINE BILL PAY

The Village of Villa Park accepts on-line credit card payments for Village utility bills at www.invillapark.com/billing. You will need to provide your account number and the exact name on the utility billing account to create an account on this system.

UNDERSTANDING YOUR WATER, SEWER AND GARBAGE SERVICE BILL

The water and sewer portion of your bill is based on usage. You will be charged for either every 1 gallon or 1000 gallons of water used at the current rate depending on the meter located at the service address. As of June 1, 2024 these rates per 1,000 gallons are \$10.54 for water and \$3.85 for sewer service. The garbage portion (residential accounts only) is a flat rate which as of July 1, 2024 is \$25.57 per month, recycling surcharge of .50 as of May 1, 2017. Every resident will also be charged administrative fees of \$2.00 per month, a wastewater charge fee of \$1.80 per billing cycle, a stormwater management program fee of \$6.00 per month if residential and \$12.00 if non-residential, a combined sewer separation fee of \$4.83 per month if residential and \$9.66 if non-residential, and a flat fee per month depending on the size of the water meter. The rates are as follows: ¾" \$5.23/month, 1" \$9.42/month, 1 ¼" \$14.64/month, 1 ½" \$20.91/month, 2" \$37.12/month, 3" \$82.53/month and 4" or larger \$148.44/month. All rates are reviewed and are subject to change. Garbage service is provided for residential properties. Commercial/business properties are responsible for providing their own garbage service.

OTHER RELATED FEES

Late fees are assessed the day after your due date at a rate of 5% of your total amount due. Late bills will not be mailed. Any funds that are returned to the Village of Villa Park will be charged a returned check fee of \$40.00. The amount of the check and the applicable fees must be paid by cash or money order. In the event of a returned check, your account may be placed on a cash only basis for a one-year period. A notice will be sent to you and if not paid, the water service will be terminated and a reinstatement fee will need to be paid in order to re-establish service.

SALT CREEK SANITARY DISTRICT

In addition to the utility bill from the Village of Villa Park, you will receive a separate bill from the Salt Creek Sanitary District. This is a fee for the cleaning of the dirty water and is separate from the fees that the Village of Villa Park charges for sewer usage. All residents are responsible for this billing. Salt Creek Sanitary District is not affiliated with the Village of Villa Park; however their fees are based on your water usage reported by the Village of Villa Park.

The Salt Creek Sanitary bill is sent out on a quarterly basis. For more information about the Salt Creek Sanitary District billing, contact them directly at (630) 832-3637. A drop box for Salt Creek Sanitary District bills is available outside the Villa Park Village Hall for your convenience. Payments cannot be taken inside the Village Hall for Salt Creek Sanitary District.

CANCELLING YOUR WATER, SEWER AND GARBAGE SERVICE

FINAL METER READING

A final meter reading needs to be done on the day of your closing (move out date) in order to send a final bill and close your account with us. This request must be made by contacting the Utility Billing Specialist at (630) 834-8500.

You must provide your account number, name on account, service address and a forwarding address for mailing purposes.

ADDITIONAL REQUIREMENTS FOR SELLING YOUR PROPERTY

No transfer stamps are required for the selling of your home in Villa Park. However, prior to selling your home, you are responsible for obtaining a Certificate of Compliance. This inspection is required upon the sale or transfer of title of any property in the Village. The Public Works Department must perform an inspection to verify that there are no illegal storm water connections (sump pumps, down spouts, area drains, etc.) to the sanitary sewer system on the premises.

Please contact the Public Works Department (630) 834-8505 to set up an appointment. The fee for this inspection is \$50.00 payable in cash, credit card or money order (personal or business checks will not be accepted for compliance inspection fee) to the Finance Department at the Village Hall located at 20 S. Ardmore Avenue.

**ALL BILLS WILL BE MAILED THE LAST BUSINESS DAY OF THE MONTH
AND ARE DUE THREE WEEKS FROM THAT DATE.**

VILLA PARK UTILITY BILLING PAYMENT OPTIONS

Drop-off payments can be taken via the Village drop box located in the Village Hall parking lot, or Johnson's Lighthouse Point located at 1 W. St. Charles Rd.

The Village of Villa Park transitioned to a new payment system, BS&A, replacing Xpress Bill Pay in January 2025. BS&A allows you to view bills, make payments, manage autopay, and sign up for paperless billing. You only need to register for an account if you'd like to set up autopay and paperless billing. Visit www.invillapark.com/billing for more information how to sign up or by calling our Finance Department at 630-834-8500.

If you register for Autopay using your bank account (account and routing number), you will receive a confirmation email from Link by Stripe to verify the email address you're using to register for Autopay. Link by Stripe is the payment processor for BS&A. If you do not use online bill pay, these changes do not apply and you can continue to pay your utility bill via check as usual.

Billing & Payment Information

All water, sewer, and refuse services are billed monthly and are payable within 20 days. If payment of the full amount of the bill is not made within this period, a service charge of 5% of the amount still outstanding will be added to the amount due. Please return the bottom portion of your Village utility bill to ensure it gets posted to the proper account. Any questions about your water, sewer, and refuse services can be addressed by contacting the Utility Billing Clerk at 630-834-8500. For security purposes, you will need to provide your account number, name, and service address of the account to obtain account information. If you are close to the water shutoff or the due date, please pay directly at the Village Hall.

Online Payments Through Your Bank

Pay your bill with a service provided by your own bank. If you are paying online through your bank, you must provide them with your correct utility bill account number. When you make a payment this way, your bank withdraws the money from your account and either processes a check made payable to the Village and mails it, or may send the funds electronically. Please allow 7 to 10 days for the check to be received by the Village if mailed by your bank.

By Mail

Mail your payment to Villa Park Village Hall, 20 S. Ardmore Ave. Villa Park, IL 60181. Make sure to include your account number. Please allow 7 to 10 days for mailing and processing, as the Utility Billing Division must receive your payment in the mail by the date it is due, regardless of when the payment is postmarked.

In Person

We love to see your smiling face! Pay your bill in person at the Village Hall, 20 S. Ardmore Ave. We accept cash, check, credit, and debit cards.

YOU HAVE THE OPTION OF RECEIVING AN ELECTRONIC BILL. PLEASE VISIT THE WEBSITE TO SIGN UP. YOU DO NOT HAVE TO PAY THROUGH THE WEBSITE IN ORDER TO RECEIVE AN ELECTRONIC BILL. PLEASE NOTE THAT NO LATE BILLS OR SHUTOFF NOTICES WILL BE MAILED. YOU WILL ONLY RECEIVE ONE BILL MONTHLY.

VILLAGE OF VILLA PARK

LRSRECYCLES.COM/VILLAPARK
SERVICE@LRSRECYCLES.COM | 844.NEED.LRS



Garbage Collection



Monday-Thursday are the service days in Villa Park. Please refer to the collection map above or contact LRS customer service with any questions. All garbage, recycling and yard waste will be collected between the times of 6:45AM and 6PM on your collection day. Service times are subject to change.

Villa Park homes will all have one 95-gallon garbage cart and one 65-gallon recycle cart. Additional and smaller garbage carts are available upon request and can be communicated to LRS customer service. Garbage mixed with yard waste, leaves or organic material will not be collected

EXTRA GARBAGE OUTSIDE OF LRS CART

- Garbage must be containerized; loose trash will *not* be collected
- LRS will collect one bulk item per week outside of the LRS cart

NON-LRS (PERSONAL-OWNED) CONTAINERS

- Non-LRS containers may be used
- Non-LRS containers no larger than 35-gallons, require two handles, under 50 LBS when full
- 18-gallon bins will not be serviced for the weekly collection of garbage, recycle or yard waste
- LRS is not responsible to replace or reimburse any damaged non-LRS container
- Rent additional 95-gallon cart for garbage by submitting request to the Village at 630.834.8500



Recycling Collection



- Recyclables are collected the same day as garbage and yard waste/brush
- There is no limit to the amount of acceptable recycled items that can be placed out for collection
- LRS suggests using a cardboard box as a makeshift bin and placing all broken down materials inside for additional recycling needs
- Please mark/label additional box or container used as RECYCLE so the driver can clearly see it
- Plastic bags with recycling material cannot be accepted
- Additional 65-gallon carts are available for \$3.00 per month; contact Village at 630.834.8500
- To recycle 18-gallon or unwanted bins, place out with note that reads "R MOVE BIN"
- Additional recyclable materials can be placed out in an additional rental cart

RECYCLING GUIDELINES

YES!



METAL

Steel & Aluminum Containers and Foil



PAPER

Cardboard (flattened),
Office Paper, Newspaper, Magazines

Clean & Empty

Replace lids & caps

**Put material in loose
- Not in Bags**



GLASS

Containers: Bottles & Jars Only



PLASTIC

Containers: Bottles, Tubs, Jugs,
and Jars Only



CARTONS

NO!



No Plastic Bags

No Product Wrap
(return clean to retailer)



No Big Items (Electronics, Wood,
Propane Tanks, Scrap Metal or Styrofoam
– check with local authority for other options)



No Tangles (Hangers, Hoses,
Wire, Cords, Ropes or Chains)



No Clothing
Textiles or Shoes (donate)



**No Food, Liquid, Diapers,
Batteries or Needles**



No Shredded Paper

These Guidelines represent the common items accepted in most recycling programs in Illinois.

Also see the EPA online resource at:

<https://www2.illinois.gov/epa/topics/waste-management/pages/recycling.aspx>

LRS **LAKESHORE**
Recycling Systems

LRSrecycles.com | 773.685.8811

Yard waste and organic collection takes place on a seasonal basis, starting April 1st, through the second full week of December on the same day as garbage and recycling.

Yard Waste and Organics Collection

Yard-waste, also known as landscape waste, consists of organic waste materials accumulated as the result of cultivation and maintenance of gardens, lawns, shrubbery, trees and vines.

Accepted Organics

Baked goods | Bread | Cereal | Coffee Filters | Ground Coffee | Dairy | Eggs | Egg Shells | Fruit
Weeds | Plants | Peanut Shells | Tea Bags | Vegetables | Pasta Shells |

Villa Park Yard Waste Sticker

The Villa Park yard waste sticker is yellow and used for non-LRS personal owned containers, bags or bundles with yard waste. Each bag, bundle or container of yard waste requires one yellow sticker to service.

Yard Waste Sticker Rate: \$3.00 each

Sticker may be purchased at:

- Village Hall – 20 Ardmore Ave



GUIDELINES

- Metal/plastic containers marked with a weatherproof **YARD WASTE ONLY LABEL** not exceeding 50 LBS/ 35 gallons
- Biodegradable paper landscape & yard waste bags, not to exceed 50 LBS or 35-gallon capacity
- Securely tied bundles with biodegradable string or twine – bundles not exceeding 4 feet in length, 35 LBS
- Unbundled brush will not be collected

BRUSH BUNDLES

- Properly prepared brush bundles must be tied with twine or compostable string
- Brush bundles may not exceed 4' (feet) in length and 18" (inches) in diameter.
- Limbs over 4" inches in diameter will be accepted.
- Yard waste stickers are not required for properly prepared brush bundles
- Containerized brush requires a yard waste sticker

CHRISTMAS TREES

Christmas Trees are collected for no charge the last week of December through the 2nd full week of January. LRS will collect live trees for no charge. Trees must be free of tinsel, lights and ornaments. Trees can be placed where you receive normal collection.

SPECIAL FALL LEAF COLLECTION – NO CHARGE

- The Village of Villa Park offers leaf collection for 7 weeks of the year at no charge
- The Village of Villa Park sets the date range each year and posts on their webpage
- LRS will collect an unlimited amount of leaves
- Leaves must be containerized in landscape paper bags or containers under 35-gallons
- Non-containerized leaves are not collected
- Yard waste stickers are not required for properly containerized and bagged leaves

Bulk (Large) Item Collection



EXAMPLES OF BULK ITEMS:

Table | Chair | Mattress | Bed Frame | Box Spring | Fixture | Large Picture or Frame | Toy |

- LRS will collect one item per week that does not fit into your LRS cart for garbage
- Bulk item collection is for one item weighing less than 50 LBS each
- Items weighing more than 50 LBS require a special pick up; Call LRS at 844-633-3577
- Appliances are not considered a bulk item and require a special pick up; Call 844-633-3577
- LRS doesn't accept hazardous waste, or landfill banned electronics and tree stumps
- Mattresses and box/bed springs require a plastic mattress cover and must be taped securely shut.
 - Plastic mattress covers may be purchased at retail outlets such as Walmart, Lowes, Menards, Home Depot and storage unit facilities.
 - Packaging wrap or trash bags cut up and taped around to cover a mattress or box spring are also acceptable options.

CONSTRUCTION DEBRIS from home projects may be placed in the LRS container or up to six (6) 35-gallon, non-LRS containers (one cubic yard).

- Non-LRS containers may not weigh more than 50 pounds when full. Construction materials cannot exceed four feet (4') in length/width whether it is containerized or bundled.

CARPET is accepted as construction debris. Carpet may be placed out tied in rolls, bundled or containerized so long as containers do not exceed above descriptions for maximum capacity, length, width and weight.

For items that do not meet the bulk item or construction debris guidelines, please contact LRS at 844.633.3577 or email Service@LRSrecycles.com with a picture of your item(s) to inquire on a special collection.

Appliance/White Good Collection



Most appliances require special handling as they may contain harmful chemicals, or they need to be recycled at a special location.

Examples of Appliances or White Goods:

Air Conditioner | Clothes Dryer | Cook Top and Cooking Plate | Cooker or Bakers Oven | Dishwasher | Drying Cabinet | Freezer | Kitchen Stove or Oven Range | Microwave Oven | Refrigerator or Refrigeration Equipment | Washing Machine | Water Heater

Scheduling Removal of Appliances & White Goods

Phone: 844.633.3577

Email: Service@LRSrecycles.com

Household Hazardous Waste



According to the EPA, Household Hazardous Waste (HHW) are products that can catch fire, react, or explode under certain circumstances. LRS encourages residents to take advantage of the drop-off facilities and additional options.

[Household Hazardous Waste Facility | The City of Naperville](#)

Examples of HHW:

Oil Based Paints, Flammable Oils

Oil, Lead, Urethane, Chromium Based Paints, Shellac, Water or Driveway Sealer, Oil-Based Stain, Varnish

Pesticides / Herbicides / Fertilizers

Poison, Lawn Chemicals, Weed Killer

Aerosols

Spray-Paint, Hairspray, WD-40, Air Fresheners, Spray Adhesives, Oven Cleaner, Insecticide Bug Spray

Automotive Chemicals / Fluids

Antifreeze, Brake or Transmission Fluid, Gasoline, Diesel, Motor Oil

Household Cleaners (Acidic/Caustic)

Bleach, Ammonia, Muriatic Acids, Pool Cleaners, Drain Cleaners, Solvents, Paint Stripper or Thinner

Bulbs / Batteries

Fluorescent bulbs, CFL, NiCad, Lithium, Lead Acid, – Automotive, Marine and Sump Pump Batteries

Electronic Waste



Some electronic waste (e-waste) is banned from Illinois landfills. The items below are not allowed to be thrown out with garbage or recyclables.

The Village's FREE drop off site program for accepted electronics is conveniently located at the Public Works Garage at **20 W. Home Avenue.**

Drop off events are held every third Saturday of the Month from 9:00 a.m.-noon.

LANDFILL BANNED ELECTRONICS

Computers, Laptops, Computer Monitors, Computer cables, Cable receivers, Fax Machine, Digital Video Disc Recorders, Digital Converter Boxes, Scanners, Televisions, Electronic Keyboards, Electronic Mice, Satellite Receivers, Videocassette Recorders- VCR, Video Game consoles, Portable Digital Music Players, Printers, Servers, Hard Drives, Mobile Phones

For any questions about this program, please contact Public Works at (630) 834-8505.

LRS Observed Holidays



Holiday service will be provided one day later than regular collection if the holiday falls Sunday through Friday. If the holiday falls on a Saturday, service will not be affected.

New Years Day

Independence Day

Christmas Day

Memorial Day

Thanksgiving Day

Labor Day

VILLAGE OF
VILLA PARK

LRSRECYCLES.COM/VILLAPARK
SERVICE@LRSRECYCLES.COM | 844.NEED.LRS



VILLA PARK WASTE COLLECTION

COMMONLY ASKED QUESTIONS & ANSWERS



DO I HAVE TO USE THE LRS CONTAINERS?

Yes, LRS carts are to be used before additional non-LRS carts can be placed out.

MAY I USE NON-LRS CONTAINERS FOR WEEKLY COLLECTION?

Yes, additional material that does not fit in the LRS cart can be placed in non-LRS containers. Non-LRS containers will be serviced as garbage if a weatherproof **RECYCLING ONLY** or **YARD WASTE ONLY** container label is not affixed to the container.

HOW CAN I RECYCLE MY OLD NON-LRS CONTAINER(S)?

Unwanted, non-LRS carts may be placed out **EMPTY** with a note that reads "**REMOVE**" or "**RECYCLE PERMANENTLY**".

WHERE CAN I GET WEATHERPROOF RECYCLING ONLY AND YARD WASTE ONLY CONTAINER LABELS?

Weatherproof **RECYCLING ONLY** or **YARD WASTE ONLY** container labels are available at Village Hall, 20 S Ardmore Ave

MAY I RENT ADDITIONAL LRS CARTS?

Yes, LRS offers additional 95-gallon garbage carts and 65-gallon recycle carts for \$3.00/cart per month.

WHERE CAN I FIND ADDITIONAL PROGRAM INFORMATION AND RECYCLING GUIDELINES?

Program information and recycling guidelines can be found online at LRSrecycles.com/VillaPark.

HOW DO I REPORT A MISSED PICKUP?

Online | LRSrecycles.com/misled-pick-up/ | E-mail Service@LRSrecycles.com | Call 844.633.3577 (844-NEED-LRS)

HOW DO I SUBMIT A REQUEST FOR A SPECIAL OR EXTRA PICK-UP?

E-mail (fastest) Service@LRSrecycles.com | Call 844.633.3577 (844-NEED-LRS)

WHAT HOLIDAYS WILL IMPACT SERVICE?

LRS observes 6 holidays; New Year's Day, Memorial Day, Independence Day, Labor Day, Thanksgiving, Christmas Day. If the holiday falls on or before your service day, service will be delayed by one day.

WHAT IF I NEED MY LRS CART REPLACED?

LRS carts that are damaged by service crews will be replaced for no charge. If damage occurs to the cart from other sources, LRS will gladly replace the damaged cart for a fee. Residents are responsible for basic cart cleanliness and to maintain the cart in good condition. Call LRS at 844.633.3577 to submit a request.

HOW FAR APART (DISTANCE) SHOULD MY GARBAGE AND RECYCLE CARTS NEED TO BE PLACED?

Carts should be placed a minimum of three (3') feet apart with the lid opening facing the street.

WHAT IF I HAVE AN ITEM THAT DOES NOT FIT IN MY CARTS?

Weekly collection includes one bulk item per week for no additional charge. Items can be placed where you normally receive collection service. Cardboard boxes should be broken down. You may place all broken down cardboard boxes into one cardboard box.

IS LRS BILLING ME FOR GARBAGE & RECYCLE SERVICES OR THE NEW CARTS?

Residents are billed for refuse services through the Village carts are included in the new program. Garbage and recycle carts are included in the monthly rate. The new carts remain the property of LRS.

Please reach out to the Village at 630.834.8500 with any questions or refer to their webpage.

WATER USE

WATER: A PRECIOUS RESOURCE

Water is a basic building block of life yet we often take it for granted. Modern plumbing brings water to our homes and businesses, often giving the impression that we have an endless supply of water. However, the amount of water on the planet is finite. Approximately 3% of the earth's water supply is fresh but *less than one third of 1%* is available for human use!

As water users, we must preserve our water supply so it will be available today and for generations to come. Water conservation allows us to use water more efficiently and reduce water waste. Making a habit of conservation makes sense.

This pamphlet provides a few tips on how to conserve water in your home. For more information on water conservation, please contact your local water utility or visit www.preservingeverydrop.com.

WATER USE BASICS

In DuPage County the average person:

- Uses 106 gallons of water each day.
- Approximately 69% of this water is used inside for daily tasks. Do you know how much water we use for daily tasks? Here are some numbers to be your guide.
- A five-minute shower uses approximately 25 gallons of water (calculated at 5 gallons a minute). Install a low-flow shower head to reduce water use to 2.5 gallons per minute.
- A typical full bathtub can hold 35 gallons of water.
- A toilet uses 3.5 to 6 gallons of water per flush depending on how old it is; a new toilet only uses 1.6 gallons per flush or less!
- Running water continuously while brushing your teeth can use 1 – 3 gallons of water per minute, depending on the flow rate of the faucet.
- An automatic clothes washer uses 30 – 60 gallons of water for a full cycle.

GETTING STARTED

LEAK CONTROL

- Check for hidden leaks in your water system. Turn off all faucets in and around your house, then check the reading on your water meter. Wait 15 minutes without turning any water on, then check the meter again. If the reading has changed, you have a leak.
- Check every faucet in your home for leaks. Just a slow leak can waste 15 to 20 gallons a day. Fix it and you will save about 6,000 gallons a year.
- Check for leaks in the toilet using a toilet leak detection kit.

SHOWER TIME!

- Put timers in your family bathrooms to encourage shorter showers. Reducing your time in the shower by one minute will save hundreds of gallons per household each month.

THINK AT THE SINK

- Limit water waste at the sink by running water just to wet and rinse the toothbrush instead of allowing the water to run while brushing your teeth. Apply the same idea when washing your hands.
- Men should turn off the water while they shave. Running water faucets use 1.5 – 7 gallons per minute (depending on the age of the faucet).
- In the kitchen, fill a basin or the sink with soapy water instead of letting the water run continuously when washing dishes by hand. Soak pans rather than scrubbing them while the water is running.

WASHING MACHINE

- Wash only full loads of clothes and use the coldest setting possible. This approach saves water and energy.
- Match the load setting with the amount of laundry to be washed if you must wash partial loads.

DISHWASHER

- Only run the dishwasher when it's full. Use the shortest wash cycle for lightly soiled loads.
- Dry scrape dishes instead of rinsing them and limit pre-rinsing dishes if you are using the dishwasher.
- Avoid using the garbage disposal; compost food scraps or toss them in the garbage bin instead.

TOILET

- Check your toilets for leaks and repair any that you find. Replace the older toilets in your home with low-flow toilets.

PRESERVING EVERY DROP

UPGRADE WITH EFFICIENCY

- Replace water wasting appliances with energy efficient ones – Energy Star approved laundry machines and dishwashers save a significant amount of water and energy.

WATER SAVING FIXTURES

- Replace older, high-volume flushing toilets with WaterSense or low-flow versions.
- Install aerators with flow restrictors on kitchen/bathroom faucets.
- Replace older shower heads with new low-flow models.

SAVE THE LEFTOVERS!

- Rinse fruit and vegetables in a bowl of water rather than running the faucet. Use the leftover water to water household plants.
- Place a bucket in the shower to collect water while it heats up. Use the water on plants or to flush the toilet.

**Village of Villa Park
Public Works Department
11 West Home Avenue
Villa Park, IL 60181
Phone: (630) 834-8505
Fax: (630) 834-8509
www.invillapark.com**

We Welcome You!

We want YOU to be happy in Villa Park!

Here's some helpful information that you need to know as a resident of Villa Park...

As a resident of the Village of Villa Park, there are some responsibilities that you assume. Those include keeping your property and home in good order and well-maintained; not doing work on your home without a building permit, not parking cars on the lawn, etc. This newsletter is intended to identify those "Do's and Don'ts" for the new Village residents that are some of the more common problems and complaints which the Village has to enforce.

- **DO get a Building Permit for any work that you are doing on your home.**

Any work on your house except for painting and cosmetic work, requires a building permit. The Community Development Dept., located at 11 W. Home issues building permits for most work. You can contact the Permitting Division, at (630) 833-4303, for any information regarding construction. The following pamphlets are available and were designed to help residents comply with the Village's construction codes:

Decks, patios, driveways, fences, pools, garages, sheds, room additions, gazebo/pergolas, plumbing, water heaters, generators, and air conditioners.

- **DON'T leave garbage cans out.**

Garbage cans are allowed to be placed no sooner than a day before their regularly scheduled pick-up day and are required to be removed no later than one day after pick-up. All non-LRS garbage cans are to have lids and be leak-proof.

- **DO cut your grass.** Grass and/or weeds allowed to grow higher than 6 inches are in violation of the Village Code.

- **DON'T Park cars on the front lawn.** Cars are not permitted to be parked on the lawn or any part of the yard in front of a residence at any time.

- **DO enjoy everything the Village of Villa Park has to offer!** Walk the Prairie Path, bike the Great Western Trail, explore the Villa Park Historical Museum on Villa Avenue and REMEMBER – You don't just move into a new home, you move into a neighborhood and a community that is yours to call "home."

For more information, please visit www.invillapark.com